

26 April 2022

Dear Parent/Carer

## **Xelabus**

I am writing because I have been informed that Xelabus increased student bus fares with effect from the beginning of term.

It is important to point out that the Xelabus 501 service is not a school bus service - it is, in fact, a commercial one. However, for the past 6-7 years, the school has subsidised the fares to reduce the cost to families of students who need to use the bus to travel into school. The current subsidy is just under £40,000 per year, which roughly equates to £2.50 per student per day. If we did not subsidise this service, the cost to students would be far greater.

Last month, Xelabus informed the school that the cost of this subsidy would rise because of the rise in fuel costs. However, there was no reference to the price that students would have to pay. We were therefore surprised that Xelabus had raised fares for students with no notice. We have raised this with Xelabus today.

Unfortunately, we have no control over any price rises that Xelabus may make. However, I am sorry for any inconvenience caused yesterday. I have asked Xelabus to give sufficient notice when raising their fares in the future.

Yours faithfully

Mr A Govan Headteacher

If, at any time, you should require special arrangements to be made when visiting the school and/or in order to participate fully in supporting your child at school (e.g. an accessible venue for meetings, if you are a wheelchair user, assistance with translation of documents or enlarged copies of communications etc.), please do not hesitate to let us know.

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